Maintaining your TNC Supplier Account

Description: This article will explain how a TNC Supplier can use the Supplier Portal in Workday to manage and update their information with The Nature Conservancy.

Audience: TNC Suppliers

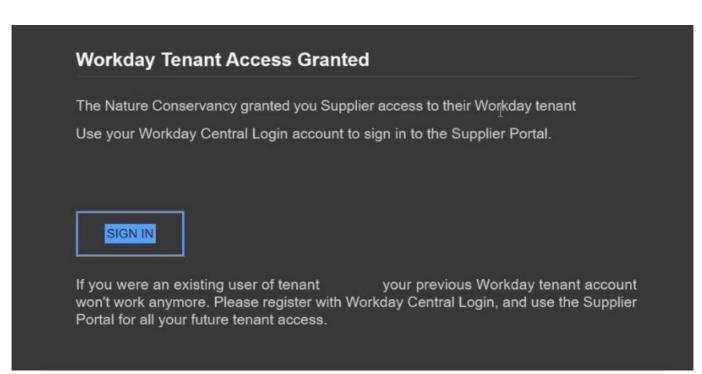
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Registering for a Workday Supplier Account

Once you have been approved by TNC as a Supplier, your record will become active in the Workday Supplier Portal.

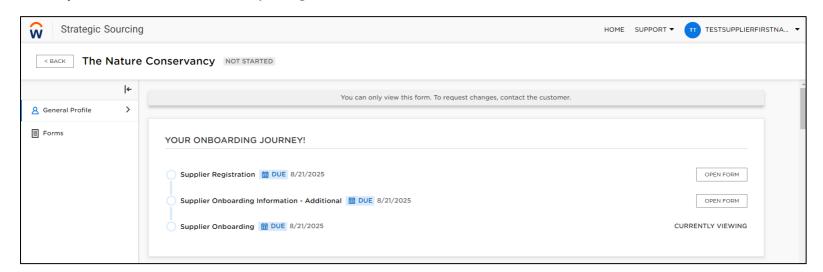
1. You will receive an invitation email from Workday to register for a Workday Supplier Account. Click **Sign** In to proceed.





Important: You must use the link in the invitation email to initially access the Workday Supplier Portal. If you do not receive the email, contact your TNC representative for assistance.

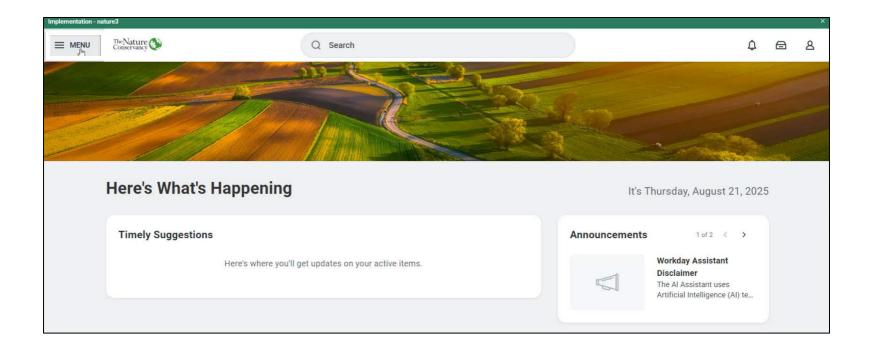
- 2. You will be prompted to create a password for the Workday Supplier Portal. Password requirements are the following: 8 characters, 5 or more unique characters, 1 uppercase, lowercase, numeric and special character.
 - a. An authenticator application is required to complete your set up.
 - b. For suppliers in the United States and Canada, a phone number will also be required.
- 3. When you log in, you will see the **Workday Strategic Sourcing** (WSS) homepage. Here you can view and edit your general profile information, see any forms waiting for you to complete, and access your purchase orders. See <u>Completing Forms</u> section for more details.



4. Once granted access to the Workday tenant, access your account details by clicking **Procurement Portal** in the upper right corner of the window.



This will take you to the **Workday Supplier Portal** where you can update secure information such as your contact details and payment information.



Completing Forms in Workday Strategic Sourcing (WSS)

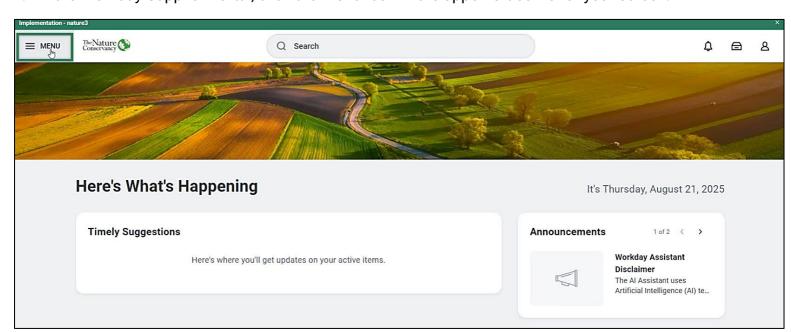
- 1. Supplier Onboarding Form
 - a. Section Supplier Information
 - i. Supplier Name: Preferred name or doing business as name
 - ii. Website: Optional
 - iii. Supplier Category: Choose the best option closest to the services your organization provides
 - b. Section Commodity Codes
 - i. Commodity Codes: Choose at least one (1) from the list of United Nations Standard Products and Services Codes that best/closest represents your goods/services
 - c. Section Business Information
 - i. Addresses: Add address(es) associated with your business with TNC
 - 1. Address Country
 - 2. Usage: If address(es) have specific purpose, you can identify them here
 - ii. Phones
 - iii. Tax Information
 - d. Section Banking Information
 - i. For payments made to banks in the United States of America or Australia, complete the Bank Accounts section
 - 1. Bank Account Payment Type
 - 2. Section Account Details
 - a. Bank Account Country
 - b. Bank Account Type
 - c. Additional fields may appear depending on your payment type and Bank Account Country or Payment Type
 - 3. Section Payment
 - a. Default Payment Term
 - b. Accepted Currencies
 - c. Payment Types
 - e. Section Contacts
 - i. Contact Information: You can add multiple contacts associated with your business with TNC
 - ii. Contact type: If contact(s) have a specific purpose, you can identify them here
 - f. Section Attachments
 - i. Include your W9/W8 BEN or equivalent tax form

2. Supplier Onboarding – Additional Information

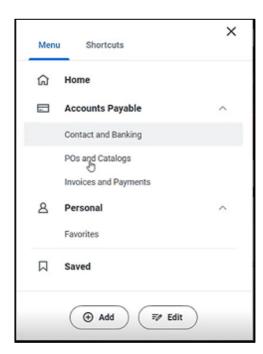
- a. Doing Business As (DBA) name
- b. DBA effective date
- c. Parent Company name
- d. Ownership type
- e. Entity type
- f. Contact email address if not already provided on the Supplier Onboarding form
- g. Unique Entity ID: United States federal government issued 12-character alphanumeric code
- h. Work location: Primary location where good(s)/service(s) are being delivered for TNC

Updating Contact and Banking Information

1. In the Workday Supplier Portal, click the **Menu** icon in the upper left corner of your screen.

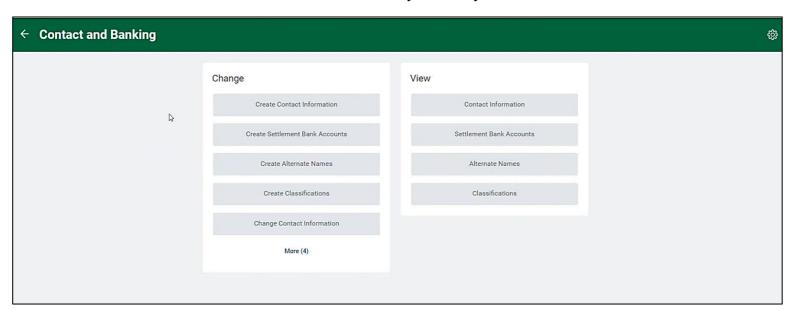


2. From the **Accounts Payable** Menu, you can access both your account information and your contact information.

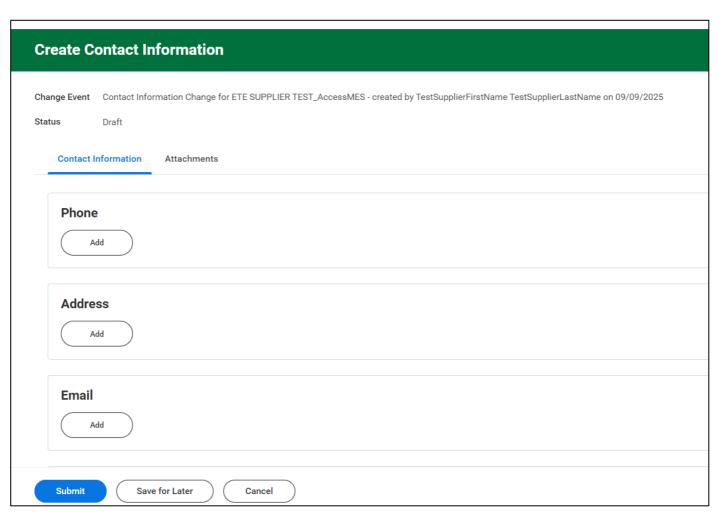


3. To edit your information, select **Contact and Banking**. Options are available for creating, changing, and viewing information.

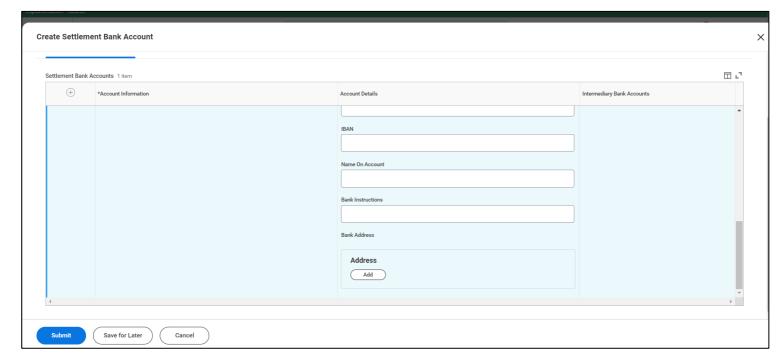
Note: Create Classifications is not a function currently in use by TNC.



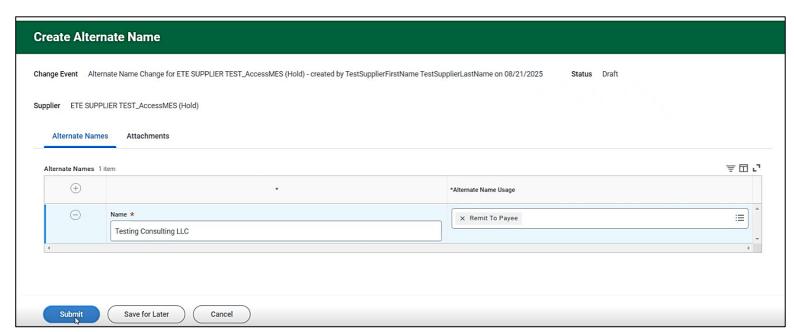
4. To add additional contact information for your organization, such as email addresses or remit-to, and work locations, click **Create Contact Information**. In the pop-up, click **OK** to create a request. Complete the applicable sections, then click **Submit**.



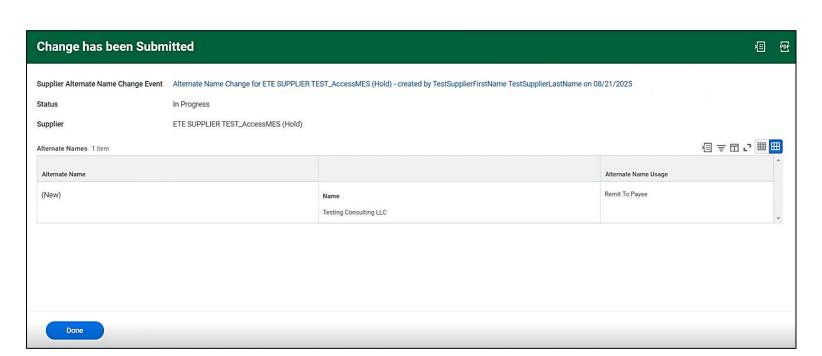
5. To update banking information, click **Create Settlement Bank Accounts**. Complete the necessary fields. Those marked with red asterisks are required fields. Include any relevant attachments, such as a bank letter or a copy of a voided check, then click **Submit**.



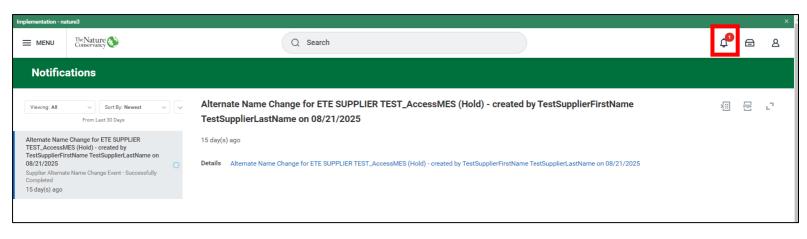
6. To enter alternate information for payment, such as a legal doing business as (dba) name, click Create Alternate Names. In the pop-up, click OK to create a request. Enter your Alternate Name and Alternate Name Usage. Use the Attachments tab to include relevant documentation such as a current tax form or Bank letter. Click Submit.



A confirmation window will appear with your alternate name request. Click **Done**. Your request will be forwarded to the TNC team for review and approval.

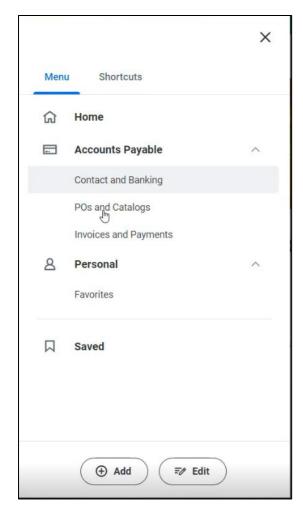


7. Once your request has been approved, you will receive a notification in your Workday Supplier Portal alerts, which is the bell icon at the top right of the screen.

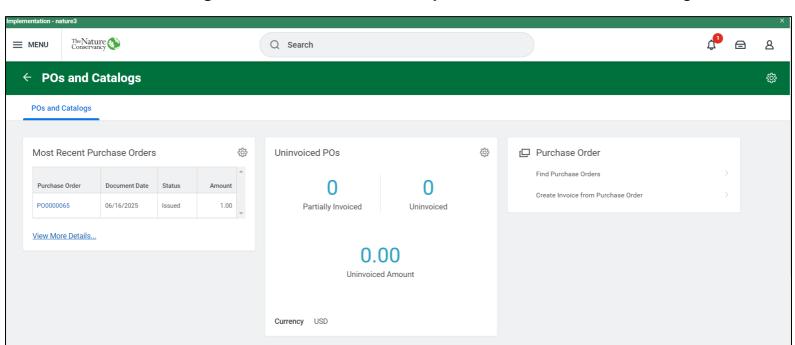


Other Portal Menu Options

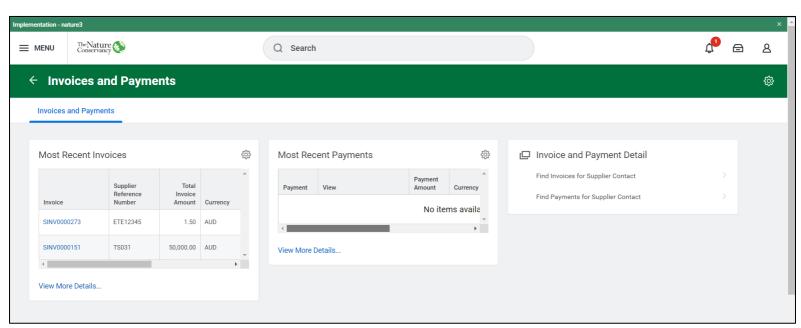
Other available menu options include:



• Click **POs and Catalogs** to view a dashboard related to your Purchase Orders and invoices against them.



Click Invoices and Payments to view status on the most recent invoices and payments.



• **Personal: Favorites** is not currently being used.

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