

# **TNC Traveler Expectations**



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TNC group travel experiences provide opportunities for our supporters to connect with fellow supporters and the people with whom and places where TNC is working collaboratively to advance our conservation mission. Your group of travelers may be strangers when you meet, but they form a community of like-minded individuals – people who enjoy learning about the important conservation work we do, being active and exploring the outdoors. The opportunity to be a part of a travel community and enjoy this experience with fellow TNC supporters, conservation staff, and travel partners is an integral part of what these trips offer.

While the TNC travel team plans ahead for safety, learning and enrichment, and enjoyment on our trips, **we are also seeking your partnership**. For everyone to enjoy and experience the trip to its fullest, we ask that all participants review <u>TNC's Code of Conduct</u> prior to joining a trip. We also encourage you to carefully review all trip information to make an informed decision as to whether travel with TNC and a specific trip's characteristics and activities are right for you. Following the Code is an expectation and responsibility for everyone in the larger TNC community, including our staff, partners, vendors and supporters. To that end, when registering for a TNC trip, you are agreeing to uphold the Code.

While the entire Code of Conduct is important, the tenets that are especially relevant to TNC group travel are: **respect for each other, respect for the world around us** and **acting with integrity.** The following traveler expectations are intended to provide guidance for how those tenets translate to group travel but are by no means an exhaustive list. By participating in a TNC trip you make a commitment to act in accordance with the TNC Code of Conduct to your fellow travelers, as well as to TNC staff, partners, community members and vendors. Any violation of or disregard for the Code of Conduct may result in removal from a trip and/or denial of future TNC travel participation.

### 1.) RESPECT ALL PEOPLE, PLACES AND PERSPECTIVES.

Each participant on a trip is an integral part of the travel experience and demonstrating respect and consideration not only for nature and local communities and cultures in the places we visit, but also for fellow travelers, staff, partners, community members and vendors, is imperative. Keep in mind that everyone will have different goals, backgrounds, experiences and abilities and it is important that the group respect each individual's perspectives and needs throughout the trip. Sometimes trip participants become lifelong friends, and we encourage the camaraderie and community built through these shared experiences!

## 2.) HARASSMENT IN ALL ITS FORMS, INCLUDING DISCRIMINATION AND MICROAGGRESSIONS, IS NOT TOLERATED.

There is no place on any TNC travel experience for disrespect to or bullying or intimidation of fellow travelers, TNC staff, partners, community members or vendors. All travelers agree to support an experience environment where everyone will be free from any behavior that could make anyone feel unsafe or diminish their dignity. If you experience or observe this type of behavior on a trip, please report it to your trip host or guide.

Examples of behavior that will not be tolerated include, but are not limited, to:

- Racial discrimination in any form (jokes, comments and/or actions)
- Verbal abuse of any traveler, staff, partner, community member or vendor
- Actions or statements that exclude or divide people because of their differences or differing perspectives
- Jokes about gender or sexual orientation or that include sexual innuendo
- Discriminatory actions or statements based on gender or sexual orientation
- Unwelcome physical contact or physical intimidation of a sexual nature

### 3.) ACT IN ACCORDANCE WITH THE APPLICABLE LAW OF THE LOCATION(S) OF THE TRIP.

Your trip location(s) may have different laws from your home location. For example, laws pertaining to alcohol consumption or city curfews may differ. You are expected to be aware of and adhere to the trip destination's laws throughout the experience, even when locations change throughout a trip.

#### 4.) EMPLOY AN ATTITUDE OF FLEXIBILITY.

At times, there may be changes in the itinerary when deemed necessary or advisable for the comfort and well-being of trip members. We appreciate your understanding, flexibility and adaptability in order to make the trip safe and enjoyable for you and everyone else.

TNC and its tour operators reserve the right to deny registration or remove a tour participant from a trip should such person's behavior, health or mental condition impede the operation of the trip.

Thank you for your attention and understanding, and please let a TNC travel representative know if you have any questions in advance of registering at <u>travel@tnc.org.</u>